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Hot Links

BESTech on the web
Your one-stop information center for drain line solutions
(NOTE: If you haven't received a password to access the Training and Support area, phone BESTech Customer Service)

"The Grease Equation"
A streaming video by the San Diego Wastewater Dept. on the problem of grease in drain lines

National Restaurant Association
The principal association for the Restaurant & Hospitality Industry

Georgia Fats, Oils and Grease Initiative
Excellent resource for FOG/wastewater information

Best Management Practices
Preventive drain line maintenance guidelines for food service facilities

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FS Dispensers to be Shipped Pre-programmed!

BESTech resellers spoke, and we listened! BESTech has begun shipping Biofeed FS dispensers which have been pre-programmed. Dispenser timers are now factory-set to dose six events every night: 12:00 midnight, 1:00 am, 2:00 am, 3:00 am, 4:00 am and 5:00 am. This dosing schedule is applicable to the vast majority of end-user locations. Except for rare cases in which a restaurant requires a non-standard dosing schedule, set-up of the pre-programmed dispensers now merely involves setting the clock to the correct hour in the reseller's time zone (minutes and day will be correctly pre-set). In the case of restaurants requiring a non-standard dosing schedule, it is best to reset the dispenser timer entirely and start over. To do so, use the end of a straightened paper clip or a similar tool to depress the small push-button above the 'R' at the bottom of the timer face. This will wipe out all programming, including the clock's time setting. Look for pre-programmed dispensers heading your way!

Q&A: Disposal of Remaining Biofeed FS

Q: "At the end of the 30-day BESTech Biofeed FS service cycle, what should I do if there is still some Biofeed FS left in the bag?"

A: At the end of the 30-day cycle, there should be a small amount of Biofeed remaining in the bag, and it can simply be dumped into a drain, and the empty bag placed in a garbage can. If there is more than a small amount of liquid remaining in the bag, you should check a number of things to ensure that it isn't a symptom of a larger problem. Begin by confirming that the bag has in fact been in place for four weeks. If it has, perform some basic troubleshooting to determine whether the pump is dispensing properly. First, remove the dispenser from the top of the bucket to ensure that the discharge line is not crimped, and that product can flow through the line. Remove the three screws that hold the dispenser cover in place. Move the MODE switch (the left slider-switch) to the 'I' (priming) position, and observe whether liquid is pumping from the end of the discharge line. If not, ensure that the wires running from the battery pack to the pump are connected (the dispenser timer is powered by its own internal battery), also make sure that the eight D-cell batteries are still charged and are installed correctly. NOTE: Be sure to return the MODE switch to the AUTO position. If the pump will still not run, phone BESTech customer service toll free at 866-907-BEST.

E-mail questions to bulletin@bestechcorp.com, and be entered in a monthly drawing for two Biofeed FS bags.