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Hot Links

BESTech on the web

Your one-stop information center for drain line solutions (NOTE: If you haven't received a password to access the Swisher Training and Support area, phone BESTech Customer Service)

"The Grease Equation"

A streaming video by the San Diego Wastewater Dept. on the problem of grease in drain lines

National Restaurant Association

The principal association for the Restaurant & Hospitality Industry

Georgia Fats, Oils and Grease Initiative

Excellent resource for FOG/wastewater information

Best Management Practices

Preventive drain line maintenance guidelines for food service facilities

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Proper Biofeed FS Dispenser Location

In order to ensure the greatest effectiveness of Biofeed FS, it is essential for the dispenser to be positioned in the optimal location in the restaurant kitchen. The short rule is: position the dispenser so that it is as far away from the underground grease interceptor as possible (or, if there is no interceptor, as far from the point at which the main drain line exits the building) *and* so that as much of the main drain line as possible is treated.

The first step in this process is to determine the kitchen's drainage system layout. In some cases the facility manager can help with this, however in most cases you will have to determine the layout yourself. In doing so, the important point to remember is that the drain lines are normally positioned in such a way that the least amount of pipe is used. See page two of BESTech's *Sales Manual for Food Industry Applications* (available on the BESTech Partner Training and Support area of the BESTech web site) for a diagram of a typical layout. If the sales person is more knowledgeable in this area than the person performing the installation, it is advisable for the sales person to draw a diagram of the kitchen which indicates the spot that the dispenser should be positioned.

Branch lines that are not treated by the Biofeed FS dispenser will be treated as a result of the application of Biofeed Spray to the various drains flowing into them. When in doubt, phone BESTech Customer Service toll-free at 866-907-BEST.

Q&A: Re-setting the Biofeed FS Dispenser Timer

Q: "How do I handle a Biofeed FS dispenser timer that seems to be locked-up, or that I've programmed incorrectly?"

A: Good question! OK, let's first talk about a situation in which you've programmed one or more events incorrectly. To wipe out the programming for one particular event, slide the SET switch (the right slider-switch labeled "RUN") to the far right position (towards the 'P' symbol). Advance to the first event that you wish to delete by pressing the push-button above the 'P' symbol repeatedly until the event is displayed. At that point, simultaneously press the push-button furthest to the right (labeled with an 'X' with an arrow through it) and the push-button above the 'P' symbol. Depress the buttons until the time is displayed as 0:00. The event is now deleted, and can be re-programmed.

On the other hand, if you have programmed all 12 events incorrectly, it may be faster to reset the timer entirely and start over. To do so, use the end of a straightened paper clip or a similar tool to depress the small push-button above the 'R' at the bottom of the timer face. This will wipe out all programming, including the clock's time setting. This technique can also be used in the rare cases in which the timer's control module develops a bug (e.g. priming function can't be turned off, unable to program events, etc.).

E-mail questions to bulletin@bestechcorp.com, and be entered in a monthly drawing for two Biofeed FS bags.