



210 Avenida Madera
Siesta Key, FL 34242

June 30, 2003

Mr. Don Pender
BESTechnologies, Inc.
7329 International Place
Sarasota, Florida 34240

Dear Don,

As you know, we have been using the BESTech Biofeed product at The Broken Egg for about eight months now. As I had mentioned before, we noticed a dramatic decrease in odors within the first couple of weeks. Odors from around our grease trap are virtually gone now and there are no foul smells from the kitchen drain system.

I have also not had to deal with any drain line back ups since installing your system. Not having to call a plumber for blockages has resulted in dollar savings that can be used elsewhere in the business as well.

I am happy to recommend your product to anyone in the restaurant industry. Using the system as a preventive maintenance program is a wise investment for my business and would be for others too.

Thank you,

Bob Kirscher
Owner